

YOUNG INSPECTORS



Young Inspectors report on: Active Living – Youth Club

Written by: Steph Douglas-Robson

With the views and voice from Young Inspectors

Young Inspectors report on: Active Living – Youth Club

Address: The Riverside, The Quay, Newport, PO30 5PQ

Contact details: 01983 539371

Date of Inspection: 3rd October 2016

Number of Young Inspectors present: 3

Date of Publication: November 2016

The ‘Young Inspectors Scheme’ has been developed to capture the voice of children and young people who have a disability and/or additional needs giving them the opportunity to contribute in shaping and developing the service.

The Young Inspectors reviewed the Short Breaks service based on the following areas deemed important to them. The inspection is part of an agreement between Short Breaks and the provider highlighted within the Short Breaks agreement. This is what the Young Inspectors found:

Report Summary

Inspected areas	Overall (star rating) out of 3 Stars	Did they meet Young Inspectors needs
Staff		See 4.1
Fun and Enjoyment		See 4.2
Accessibility		See 4.3
Safety and surroundings		See 4.4

Contents

- 1.0 Details about the provision that was inspected
- 2.0 Introduction – Why we inspected Active Living?
- 3.0 Methodology – How we inspected Active Living?
- 4.0 Review analysis- What we reviewed
 - 4.1 Staff
 - 4.2 Fun and enjoyment
 - 4.3 Accessibility
 - 4.4 Safety and Surroundings
 - 4.5 Food and Dining experience
- 5.0 Summary of Inspection - What the Young Inspectors found
- 6.0 Recommendations – How the activity can be made better?
 - 6.1 Young Inspectors views
 - 6.2 Young Inspector Lead recommendations
 - 6.3 Parents feedback
- 7.0 Determining overall award
- 8.0 Provider feedback

1.0 Details about the provision that was inspected

Overview of the organisation/service:

Active living is an activities and training Centre for people with a disability living on the Isle of Wight. An experienced team work with members to provide sessions that support learning, confidence building, improve social skills, community integration and a platform for creative expression, all in an accessible environment at the heart of the community's Riverside Centre.

Active Living offer a Youth Club to Gateway Card Plus holders from ages 11-19 on a Monday.

What they provide:

Active Breaks offers a youth club service for children and young adults with a disability, Activities are user lead from pool.sports table, table tennis, art and craft, cooking, photography, gaming, air hockey and off-site trips.

When is it available: Every Monday, except bank holidays 3pm to 6pm

How much is the costs: £4.50 per person, per session

Who to contact to book: Georgia Newell

2.0 Introduction – Why we inspected Active Living Youth Club?

We decided to inspect Active Living on Monday 3rd October September to capture the views and opinions of young people who attended the activity.

3.0 Methodology – How we inspected Active Living Youth Club?

The inspection took with 3 Young Inspectors, one of whom had attended the session regularly.

4.0 Review analysis- What we reviewed

4.1 Staff

Young Inspectors stated that they were greeted nicely by all the staff at Active Living Youth Club and feedback that they found the staff to be friendly, helpful, happy, and fun. One Young Inspector commented “I like all the staff”.

4.2 Fun and enjoyment

Young Inspectors had fun during the session. Each Young Inspector left positive feedback, they all felt happy and enjoyed the Youth Club, leaving the following comments; “I enjoyed everything, I want to come again”, “I attend every week, I’ve been coming for about 2 years, I have not met anyone new today but have before, I like the computers the best and I like Roblox”. All of the Young Inspectors were keen to attend Youth Club again. One Inspector made a request for “some Peppa Pig DVD’s”

4.3 Accessibility

Each Young Inspector felt that accessibility was good for wheelchair users as the Riverside Centre is all on one level. All Young Inspectors agreed that £4.50 was a good price for the session and one comment left was “excellent price, includes dinner” All of the Young Inspectors noted the lack of signage, although one Young Inspectors commented that “there was good signage in the kitchen”.

4.4 Safety and Surroundings

Young Inspectors participating said that they felt safe when attending Active Living Youth Club. Young Inspectors commented that they were not told about safety, “Fire Safety” All Young Inspectors felt Active Living was offered to a good age group (11-19).

4.5 Food and Dinning experience

A meal and a snack is included in the £4.50 fee. None of the Young Inspectors stayed for dinner provided although one of the Young Inspectors had the snack (wide choice of chocolate, crisps fruit and biscuits). Children/Young People attending can bring their own snacks/drink.

5.0 Summary of Inspection - What the Young Inspectors found

Young Inspectors were asked to inspect the safety and surroundings, the staff, accessibility and the fun and enjoyment of the activity.

The Young Inspectors said they had enjoyed the session and all said that they would attend again.

6.0 Recommendations – How the activity can be made better?

The Young Inspectors recommend better or more signage and a fire safety talk. The three Young Inspectors did not have recommendations on how the session could be better.

6.1 Young Inspectors views

Young Inspectors felt that the session overall was very good.

6.2 Young Inspectors Lead recommendations

I feel that Active Living Youth Club offer a wide range of space and various activities for children and young people attending. The wheelchair access is fantastic which means the club is inclusive to all children/young people. I do agree that signage could be better as anyone attending the Youth Club for the first time would not necessarily know where the room was that it was being held in.

I feel the offer of free pick up from St Georges is excellent and the overall price of £4.50 including snack and dinner is very good value for money.

6.2 Parents Feedback

Not available from this session as children/young people attend unaccompanied.

7.0 Overall award



3 stars awarded

8.0 Provider feedback