Young Inspectors report on: JR Zone

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With the views and voice from Young Inspectors

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Number of Young Inspectors present: 2

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The 'Young Inspectors Scheme" has been developed to capture the voice of children and young people who have a disability and/or additional needs giving them the opportunity to contribute in shaping and developing the service.

The Young Inspectors reviewed the Short Breaks service based on the following areas deemed important to them. The inspection is part of an agreement between Short Breaks and the provider highlighted within the Short Breaks agreement. This is what the Young Inspectors found:

Report Summary

Inspected areas	Overall (star rating) out of 3 Stars	Did they meet Young Inspectors needs
Staff	★★★	See 4.1
Fun and Enjoyment	★★★	See 4.2
Accessibility	★★★	See 4.3
Safety and surroundings	★★★	See 4.4

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1.0 Details about the provision that was inspected

Overview of the organisation/service:

JR Zone is a dedicated facility offering indoor soft play and associated activities plus the Isle of Wight's only multi-level indoor Laser Storm arena.

JR Zone offer short breaks exclusive sessions every third and first Monday of the month

What they provide:

JR Zone offers shortbreaks children of all exclusive use of the massive three level play frame, ina quiet and inclusive setting. There is a host of features to encourage active and adventours play for kids of all abailities.

When is it available: Various sessions running every first and third Monday of each month, 5pm -8pm. Morning sessions are on every Thursday during school holidays and hlaf terms 8am to 11am.

How much is the costs: £4 per person, per session

Who to contact to book: Mrs Staddon

2.0 Introduction – Why we inspected JR Zone?

We decided to inspect JR Zone 19th September (Monday session) to capture the views and opinions of young people who attended the activity.

3.0 Methodology – How we inspected JR Zone?

The inspection took with 2 Young Inspectors, neither of whom had previously attended the session.

4.0 Review analysis- What we reviewed

4.1 Staff

Young Inspectors stated that they were greeted nicely by all the staff at JR Zone and found them to be friendly, helpful, happy, and fun.

4.2 Fun and enjoyment

Young Inspectors had fun during the session. One of the Young Inspectors didn't feel that they would return to the group, but they both said they felt happy and had enjoyed the group and it was fun. One of the Young Inspectors had met someone new.

4.3 Accessibility

Accessibility was discussed with each Young Inspectors; it was felt that JR Zone had good ramp access for wheelchair users allowing them to access the building. Both Young Inspectors agreed that £4 was a good price for the session offered. Both young inspectors noted that there was no lift available thus would limit the access to the upper floors at JR Zone. One of the Young Inspectors commented on the signage – "The toilet sign were not very clear, as it was small and used words only."

4.4 Safety and Surroundings

The participating Young Inspectors said that they felt safe when attending JR Zone. Young Inspectors commented that they were not told about safety, Both Young Inspectors felt Short Breaks at JR Zone was a good age group and there was not any obstacles stopping them attending in the future.

4.5 Food and Dinning experience

There is a café on site where meals, snacks and drinks can be purchased however none of the Young Inspectors used this facility.

5.0 Summary of Inspection - What the Young Inspectors found

Young Inspectors were asked to inspect the safety and surroundings, the staff, accessibility and the fun and enjoyment of the activity.

The Young Inspectors said they had enjoyed the session one would like to attend again.

6.0 Recommendations – How the activity can be made better?

The Young Inspectors did not have any recommendations on how to make the session better; the only comment made was regarding the signage – making it more children friendly by using picture signage on the toilets.

6.1 Young Inspectors views

Young Inspectors felt that the session overall was brilliant!

6.2 Young Inspectors Lead recommendations

I feel that JR Zone offer a wide range of space and activities for children with additional needs, I agree that the signage on the toilets could be more children friendly. A lift would be beneficial to wheelchair users in order to access the different levels of the building but not sure how practical this would be to wheelchair users without a wheelchair user participating in the inspection, which wasn't taken up this time.

6.2 Parents Feedback

Not available from this session.

7.0 Overall award

3 stars awarded

8.0 Provider feedback