

YOUNG INSPECTORS



Young Inspectors report on: Ryde House Group Outreach
Services – ICT Club

Written by: Steph Douglas-Robson

With the views and voice from Young Inspectors

Young Inspectors report on: ICT Club, Ryde House Group Outreach Services

Address: Willow Village, Ryde House Group, Binstead Road, Ryde, PO33 3NF

Contact details: 01983 817094

Date of Inspection: 7th March 2017

Number of Young Inspectors present: 3

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The ‘Young Inspectors Scheme’ has been developed to capture the voice of children and young people who have a disability and/or additional needs giving them the opportunity to contribute in shaping and developing the service.

The Young Inspectors reviewed the Short Breaks service based on the following areas deemed important to them. The inspection is part of an agreement between Short Breaks and the provider highlighted within the Short Breaks agreement. This is what the Young Inspectors found:

Report Summary

Inspected areas	Overall (star rating) out of 3 Stars	Did they meet Young Inspectors needs
Staff		See 4.1
Fun and Enjoyment		See 4.2
Accessibility		See 4.3
Safety and surroundings		See 4.4

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1.0 Details about the provision that was inspected

Overview of the organisation/service:

Ryde House Outreach Services are a small and personal home care services based in Ryde but covering the entire Isle of Wight.

They aim to provide a high quality, flexible and professional service to adults and young people (13+) with learning and physical disabilities.

What they provide:

Ryde Houses Group Outreach Services provide various short breaks activities including ICT Club, Youth Disco and a bookable sensory space

When is it available: ICT Club is available on a Tuesday evening 4-6pm

How much is the costs: ICT CLUB £3 per person, per session

Who to contact to book: Zoe Portsmouth

2.0 Introduction – Why we inspected ICT Club?

We decided to inspect ICT Club 7th March 2017 to capture the views and opinions of young people who attended the activity as the young inspectors had not attended this session.

3.0 Methodology – How we inspected ICT Club?

The inspection took with 3 Young Inspectors.

4.0 Review analysis- What we reviewed

4.1 Staff

Young Inspectors stated that they were greeted nicely by all the staff at ICT Club and feedback that they found the staff to be friendly, helpful, happy, and fun.

4.2 Fun and enjoyment

Young Inspectors feedback that they had fun during the inspection. Each Young Inspector left positive feedback, they all felt happy and enjoyed ICT Club. One of the Young Inspectors was keen to attend ICT club again.

4.3 Accessibility

Each Young Inspector felt that accessibility was good for wheelchair users as Willow Village is all on one level. All Young Inspectors agreed that £3 was a good price for the session. All of the Young Inspectors noted the lack of signage around the village. One comment left by the Young Inspectors was that they thought a later start time would be better as she found 4pm “too difficult to get to on time after school”

4.4 Safety and Surroundings

Young Inspectors participating said that they felt safe when attending ICT Club. Young Inspectors commented that they were not told about safety, and in the event of a fire/emergency they would be unsure of what to do.

All Young Inspectors felt 13-19 was a good age group for ICT club.

4.5 Food and Dining experience

An on-site tuck shop was open at the start of the session but none of the young inspectors were made aware of this. They were offered a drink by Zoe during the session.

5.0 Summary of Inspection - What the Young Inspectors found

Young Inspectors were asked to inspect the safety and surroundings, the staff, accessibility and the fun and enjoyment of the activity.

The Young Inspectors said they had enjoyed the session and some said that they would attend again.

6.0 Recommendations – How the activity can be made better?

The Young Inspectors recommend better or more signage and a fire safety talk. The Young Inspectors said that the recommendations on how the session could be better would be to have more up to date consoles and games available.

6.1 Young Inspectors views

Young Inspectors felt that the session overall was very good.

6.2 Young Inspectors Lead recommendations

I feel that ICT Club offer a good service for the age group, I agree with the young inspectors that modern game consoles and newer games would appeal to more young people but I also understand the cost implications of these things.

The wheelchair access is fantastic which means the club is inclusive to all children/young people.

I also do agree that signage could be improved as anyone attending the ICT Club for the first time would not necessarily know where the session was taken place. I feel the location is a little hidden as again the signage from the road is not great but this could be easily changed. Willow village itself is amazing and all the staff I met on my visit were happy and helpful.

6.2 Parents Feedback

Not available from this session as children/young people attend unaccompanied.

7.0 Overall award



3 stars awarded

8.0 Provider feedback