

# Annual Efficiency Statement - Backward Look

## Local authority

Isle of Wight Council

## Contact name

Raymond Strong

## Job title

Systems Support Officer

## Email address

raymond.strong@iow.gov.uk

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### Activities undertaken to achieve efficiency gain

The Council's approach to efficiency is based on collaboration with a range of partners, both public and private sector, maximising the use of existing assets and resources, and where possible obtaining cost efficiencies whilst at the same time furthering our strategic objectives.

The key actions set out below were delivered during 2004/2005 and in all cases have an ongoing impact throughout the three year spending review period to 2007/2008.

Key actions undertaken during 2004/2005:

- working with partners to renegotiate contracts, particularly in construction procurement
- joint negotiations with the Primary Care Trust to reduce costs in a number of service areas
- maximising asset use through property rationalisation and resultant disposal of surplus assets
- improved management of absences and other non-productive time
- implementation of e-government solutions
- business process re-engineering
- increased productive time through rationalisation of management and administration overheads
- improved procurement for energy
- enhanced transaction processes resulting in improved collection rates

	Quality Cross Check Met?	2004/05 annual efficiency gains (£)	...of which related to capital spend (£)	...of which related to other spend (£)	...of which cashable (£)
<b>Adult social services</b>	Yes	185,853			185,853
<b>Activities undertaken to achieve efficiency gain:</b> <b>Through joint negotiations with the Primary Care Trust the contract for Learning Disability Clients was reduced with no reduction in service being suffered to the clients involved.</b> <b>Following the re-organisation of the Directorate several posts were deleted from the structure. This allowed resources to be directed towards frontline service delivery.</b>					
<b>Quality cross-check notes:</b>					
<b>Children's services</b>	Yes	76,500			76,500

	Quality Cross Check Met?	2004/05 annual efficiency gains (£)	...of which related to capital spend (£)	...of which related to other spend (£)	...of which cashable (£)
	Activities undertaken to achieve efficiency gain: Use of vacant respite care bed at new Island based respite care home to delay the admission of a child to a permanent mainland placement by 4 months.				
	Quality cross-check notes:				
	Yes	9,109			0
Culture and sport	Activities undertaken to achieve efficiency gain: The Council took responsibility for the management of Rew Valley Sports Centre. This was with no additional management staff and from resources already in place.				
	Quality cross-check notes:				
	Yes	91,850			91,850
Environmental services	Activities undertaken to achieve efficiency gain: The success of the Council's integrated waste management contract has seen significant amounts of waste diverted from landfill, and this is anticipated to increase in future, reducing exposure to increased Landfill Tax rates further. This is achieved by various recycling initiatives.				
	Quality cross-check notes: Relates to BV82a				
	Yes	192,763	0	192,763	192,763
Local transport	Activities undertaken to achieve efficiency gain: LOCAL TRANSPORT: Increased activity within off-street car parking areas has increased income received throughout locations on the Island. ROADS: Increased activity within the Development Control (Engineering) Inspection service generated increased income in 2004-05. ROADS: Use of alternative carriageway reconstruction technique.				
	Quality cross-check notes:				
LA social housing	Yes	0	0	0	0
	Activities undertaken to achieve efficiency gain:				
	Quality cross-check notes:				
	Yes	7,946			7,946
Non-school educational services	Activities undertaken to achieve efficiency gain: Construction Partnering - working with a number of teams of architects and contractors with the intension of bringing construction costs for school capital projects down by, ultimately, some 10%. Figures relate to IWC share of savings.				
	Quality cross-check notes:				
Supporting people	Yes	175,619			0

	Quality Cross Check Met?	2004/05 annual efficiency gains (£)	...of which related to capital spend (£)	...of which related to other spend (£)	...of which cashable (£)
	<p>Activities undertaken to achieve efficiency gain: This was achieved by a number of methods mainly by the suspension/withdrawal of a number of underperforming services and the placing of the clients to services with an identified under-capacity. The ongoing Service Review Program highlighted to a number of providers the requirement for Client Support Plans, the introduction of these has further improved the efficiency of Supporting People by focusing the support provided towards core housing related support, with an identifiable outcome.</p> <p>Quality cross-check notes:</p>				
Homelessness	Yes	45,572			45,572
	<p>Activities undertaken to achieve efficiency gain: Reduction in the net cost of temporary accommodation for homeless people through the leasing of accommodation from Private Sector Landlords as against placing households in bed and breakfast accommodation.</p> <p>Quality cross-check notes:</p>				
<b>Other cross-cutting efficiencies not covered above</b>					
Corporate services	Yes	38,281			25,900
	<p>Activities undertaken to achieve efficiency gain: A position previously filled by a Finance Manager was advertised as requiring a Senior Accounting Technician on the same grade as other similar posts, thereby releasing resources to be redeployed elsewhere in the Council budget.</p> <p>Increased staff accommodation provided within existing budget due to a number of efficiency savings including rates reviews.</p> <p>Quality cross-check notes:</p>				
Procurement	Yes	463,363			377,333
	<p>Activities undertaken to achieve efficiency gain: Negotiating corporately a 24 month fixed price contract for gas and electricity supply delivered cross-cutting savings of £372,893.</p> <p>Procuring an improved quality data management and online booking system using existing Tourism resources.</p> <p>Quality cross-check notes:</p>				
Productive time	Yes	830,483			63,502

	Quality Cross Check Met?	2004/05 annual efficiency gains (£)	...of which related to capital spend (£)	...of which related to other spend (£)	...of which cashable (£)
	<p><b>Activities undertaken to achieve efficiency gain:</b>  Improved absence management procedures and implementation of a Council wide healthy workforce strategy, reduced absence levels and improved productivity across the Council (£570,000).</p> <p><b>Additional statutory and other duties, and service delivery efficiencies undertaken by existing staff from within current budgets.</b></p> <p><b>Quality cross-check notes:</b></p>				
Transactions	Yes	256,099			209,299
	<p><b>Activities undertaken to achieve efficiency gain:</b>  Improved collection methods for council tax bills, including online payments has led to an increased percentage of council tax collected in the year, resulting in a cashable efficiency gain of £196,700.</p> <p><b>Increase in number of Housing Benefit claims processed without any increase in staffing.</b></p> <p><b>Quality cross-check notes:</b></p>				
	Yes	117,741			101,995
Miscellaneous efficiencies	<p><b>Activities undertaken to achieve efficiency gain:</b>  Improved asset use through property rationalisation and resultant disposal of surplus properties.</p> <p><b>Staff and operational efficiencies within Tourism service.</b></p> <p><b>Quality cross-check notes:</b></p>				
<b>Total</b>		<b>2,491,179</b>	<b>0</b>	<b>192,763</b>	<b>1,378,513</b>