

**THE CALL IN PERIOD FOR THIS DECISION EXPIRES AT 5.00pm ON TUESDAY, 22 JANUARY 2008. THE DECISION CANNOT BE IMPLEMENTED UNTIL AFTER THAT DATE.**

**RECORD OF DECISION TAKEN UNDER DELEGATED POWERS AT COUNTY HALL, NEWPORT, ISLE OF WIGHT ON TUESDAY, 15 JANUARY 2008**

Present : Councillor Barry Abraham - Cabinet Member for Residents and Resources

Councillor George Brown - Deputy Leader and Cabinet Member for Economy, Planning and Property

Jonathan Baker – Committee Services

<b>Item</b>	<a href="#"><u>Directorate of Customer Services – Purpose and Structure</u></a>
<b>Decision reference</b>	02/08
<b>Decision taken</b>	<ul style="list-style-type: none"> <li>• The post of Head of Customer First be established and advertised.</li> <li>• The post of Head of Information and Performance Management be transferred to the Customer Services Directorate and re-titled Head of Modernisation.</li> <li>• The existing posts of Head of HR and Head of Property be advertised.</li> <li>• The temporary post of Head of ICT be established for six months and advertised internally.</li> <li>• A report to be prepared for Full Council on 23 January 2008 requesting that a Member Appointments Panel is established.</li> <li>• Further reports to be prepared on the future of ICT following the Peer Review and the future approach to Procurement.</li> </ul>
<b>Reasons for decision</b>	To agree the Head of Service structure for the Directorate of Customer Services.
<b>Additional reasons</b>	<p>The structure of a Directorate (or indeed Council) needs to be shaped by its intentions, its budget and its values - how it wants to do business.</p> <p>Recent adoption of the Vision and Values for the Island and Council provide an excellent framework for situating the new Directorate's purpose and structure.</p>

<b>Options considered and rejected</b>	Not to accept the recommendations in the report.
<b>Declarations of interest</b>	None
<b>Additional advice received</b>	None Received