

Councillor Tim Hunter-Henderson – Lake South Ward

Annual Report May 2011

This year, my cabinet responsibility for co-ordinating our five major projects continued as we entered crucial phases of development. The five projects are: The Highways PFI; School Reorganisation; Transforming Social Care; Fire Service Modernisation and the Transformation Programme. I have also had initial discussions regarding the formulation of a new waste strategy.

In order to effectively oversee and challenge these projects, member review boards have met regularly with lead officers to review the milestones, risks, stakeholder management and other issues. All these projects are being progressed and, through the boards, the officers are being actively challenged to ensure delivery.

This year has seen the formation of the shared service centre and this has allowed me, in my cabinet role, to oversee the development of the call centre with many new services being transferred across - and I'm pleased that this is progressing well. I also oversee our communications output, which has an important role in ensuring that advice and information is effectively passed on to our customers.

I continue to work with officers on improving how we manage performance and have regular meetings with the directors to hold them to account in their areas of responsibility. Performance management can seem complicated, but we have taken steps to rectify this. My aim is to simplify this process still further to make it easier to understand, communicate and manage.

As Ward Councillor for Lake South, I have attended meetings of Lake Parish Council and in my Ward I have been actively involved in a number of local issues, including those to do with planning and transport.

Next year I look forward to continuing representing my Ward, Lake South, working with Lake Parish Council and also developing further my cabinet role.

Tim Hunter-Henderson
17.05.11