

Application Form



Use this form to apply for your One Card. You can pay either monthly by cash, cheque, card or Direct Debit or make one annual payment - this gives you 12 months' use for the price of ten!

An option to suit every budget ✓

Gold One Card from £34.50 a month (by direct debit) ✓

Silver One Card from £17.30 a month (by direct debit) ✓

Concessionary One Card from £12.60 a month (by direct debit) ✓

Access to leisure facilities is through the easy-to-use One Card. The card is available in various options, with one to suit your needs and budget.



The Gold One Card gives you unlimited use (subject to availability) of the Tone Zone gyms and fitness classes, plus swimming and water workout, and racket sports.

Payment option	Adult	Student	Junior
Cash, cheque or credit card (monthly)	£41	£26.25	-
Direct Debit	£34.50	£23	£15.75
Annual payment (twelve months for the cost of ten)	£345	£230	£157



Choose the Silver One Card if you're keen on swimming, water workout, the health suite and racket sports. Remember, you can always upgrade to a Gold One Card.

Payment option	Adult	Student	Junior
Cash, cheque or credit card (monthly)	£20.50	£17.30	£11
Direct Debit	£17.30	£15.25	£10
Annual payment (twelve months for the cost of ten)	£173	£152.50	£100



The Concessionary One Card is for customers in receipt of certain benefits. Pick up a Concessionary One Card leaflet and see if you qualify for concessionary rates.

Leisure Services, IW Council, The Guildhall, Newport PO30 1TY
Tel (01983) 823828 email onecard@iow.gov.uk www.iwight.com/leisure

DETACH ALONG PERFORATION



INSTRUCTION TO YOUR BANK OR BUILDING SOCIETY TO PAY BY DIRECT DEBIT

Please fill in the form and send to Leisure Services, Isle of Wight Council, Guildhall, High Street, Newport, IW PO30 1TY

Name and full postal address of your bank/building society.

SERVICE USER NUMBER
6 5 5 4 8 2

TO THE MANAGER OF BANK/BUILDING SOCIETY

ADDRESS

NAME/S OF ACCOUNT HOLDER/S

BANK/BUILDING SOCIETY ACCOUNT NUMBER

BRANCH SORT CODE

ONE CARD NUMBER (office use only)

Instructions to your bank or building society.

Please pay the Isle of Wight Council Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with the Isle of Wight Council and, if so, details will be passed electronically to my bank/building society.

SIGNATURE

SIGNATURE

DATE

D D M M Y Y

Banks and building societies may not accept Direct Debit instructions from some types of account.



How do I get started?

Once you have chosen the One Card which suits you, complete this application form and hand it to the reception staff at any council leisure facility along with your first payment.

Direct Debit

There's a hassle-free method to pay for your One Card. Make an interim payment and then let your bank take care of the rest with Direct Debit. There are no contracts and you are free to cancel your Direct Debit at any time. Please complete the Direct Debit instruction form if you would like to pay this way - it's cheaper and more convenient.

Direct Debit date

Direct Debits are set up to be automatically debited in advance from your bank account on the first day and 15th day of the month to pay for membership for the whole of that month.

You can cancel a Direct Debit at any time by simply contacting your bank or building society. We ask that you give us 28 days' notice in writing or email. Your Direct Debit will be stopped on the next available date. Please refer to terms and conditions.

Concessions

If you would like to apply for a Concessionary One Card you will need to show proof of receipt of benefit. Please refer to Concessionary One Card information card for further details.

You're now able to use the leisure facilities included in the option you've chosen.

Congratulations! You've put the One Card at the heart of your fitness!

Direct Debit: interim payment

An interim payment is required to cover the period between taking out the card and the first Direct Debit payment. This can be paid by cash, cheque or card.

Direct Debit: signing your instruction

Incomplete Direct Debit instructions will not be processed and will be returned to you for completion. If an incomplete instruction is received your membership will expire at the end of the interim period.

Direct Debit Guarantee

This guarantee is offered by all banks and building societies that accept instructions to pay by Direct Debits.

If there are any changes to the amount, date or frequency of your Direct Debit the Isle of Wight Council will notify you ten working days in advance of your account being debited or as otherwise agreed. If you request the Isle of Wight Council to collect a payment, confirmation of the amount and date will be given to you at the time of the request.

If an error is made in the payment of your Direct Debit, by the Isle of Wight Council or your bank or building society you are entitled to a full and immediate refund of the amount paid from your bank or building society.

If you receive a refund you are not entitled to, you must pay it back when the Isle of Wight Council asks you to.

You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.

*Please retain this
Direct Debit Guarantee*



DETACH ALONG PERFORATION

ONE CARD APPLICATION FORM

SURNAME												
FIRST NAME/S												
TITLE				DATE OF BIRTH								
ADDRESS												
PHONE NUMBER												
MOBILE PHONE NUMBER												
EMAIL ADDRESS												
I wish to apply for (please tick)	<input type="checkbox"/>	Gold One Card	<input type="checkbox"/>	Adult	<input type="checkbox"/>	Student	<input type="checkbox"/>	Junior*	<input type="checkbox"/>	Junior*	<input type="checkbox"/>	Registration
	<input type="checkbox"/>	Silver One Card	<input type="checkbox"/>	Adult	<input type="checkbox"/>	Student	<input type="checkbox"/>	Junior*	<input type="checkbox"/>	Junior*	<input type="checkbox"/>	Annually
	<input type="checkbox"/>	Concessionary One Card	<input type="checkbox"/>	Adult	<input type="checkbox"/>	Junior*	<input type="checkbox"/>	Monthly	<input type="checkbox"/>	Annually	<input type="checkbox"/>	Annually
I would like to pay by (please tick)												
If I wish to apply for a Concessionary One Card I will provide evidence of benefit. Concessionary price available for Concessionary One Card only.												
I have read, understood and agree to abide by the One Card terms and conditions.												
SIGNATURE												

*Ages 4 to 15

To be signed by parent or guardian if applicant under 16 years old.

We'd like to keep you informed of our offers and events.

Please tick the box if you would not like to receive this information.

O F F I C I A L U S E O N L Y												PROTECT PERSONAL				
ONE CARD NO												HG	MD	QS	WS	WG
PAYMENT £												D	M	M	Y	Y
INTERIM PAYMENT £												D	M	M	Y	Y
OPTION													EVIDENCE OF BENEFIT VERIFIED BY			
													INITIALS			