

Criteria and evidence needed with your application for Concessionary One Card

When approaching an agency for evidence, you need to ask them to supply you with a Letter of Entitlement or Award Notice. The evidence must be addressed to you, state the type of benefit you receive and be dated within three months of your application to this scheme.

BENEFIT	AGENCY TO CONTACT
Council Tax Benefit	IW Council Revenues Department, Broadway, Sandown, IW, PO36 9EA Tel: 01983 823950
Housing Benefit	
Income Support	Job Centre Plus, Southampton Tel: 0845 608 8620
Jobseeker's Allowance (income-based only)	Job Centre Plus, Portsmouth Tel: 0845 608 8573
ESA (Employment Support Allowance) received continuously after the 53 rd week	
Long-term Incapacity Benefit (higher rate from 53 rd week)	
Severe Disablement Allowance	
Disability element credited within Working Tax Credit	Inland Revenue Tel: 0845 300 3900
Disability Living Allowance received by children under 16 at the Higher Rate Care or Higher Rate Mobility Component.	Disability Living Allowance Helpline Tel: 0845 712 3456

Activity	Concessionary One Card		Concessionary One Card 'pay-as-you-go'	
	Adult	Junior	Adult	Junior
Swimming ¹	✓	✓	£1.10	£1.10
Water workouts	✓	n/a	£1.60	n/a
Fitness classes ²	✓	✓	From £1.60	From £1.10
Tone Zone gym ³	✓	✓	£2.10	£1.60
Casual squash	✓	✓	£1.10	£1.10
League squash ⁴	✓	✓	£5	£5
Badminton	✓	✓	£1.10	From 60p
Health suite	✓	n/a	£1.30	n/a
Sauna	✓	n/a	£1.10	n/a

Pay monthly or with a one-off annual payment

Cash, cheque, card	£15.75	£9.50	n/a	n/a
Direct Debit	£12.60	£8.40	n/a	n/a
Annual payment	£126	£84	£1.50	Free

¹Casual swimming is free for juniors during school holidays.

²Separate sessions available for juniors.

³One Journey fitness programme required.

⁴Only for Direct Debit and annual payments options.

Pick up a leisure fees booklet for all activity prices.



The One Card gives unlimited access to selected sports and leisure activities, subject to availability, provided by the Isle of Wight Council. There are cards for adults, students and juniors. There is a monthly fee with flexible payment options.

Find out more at www.iwight.com/leisure

one1card
at the heart of fitness

Concessionary One Card



Access to leisure facilities is through the easy-to-use One Card. For those in receipt of certain benefits the Concessionary One Card may be for you.

- 'Pay as you go' use of leisure facilities ✓
- Affordable access to health and fitness ✓
- Notification of leisure service offers ✓
- Easy monthly or annual payments ✓

Concessionary One Card

- 'Pay as you go' use of leisure facilities
- Concessionary One Card adult payments from £12.60
- Concessionary One Card junior payments from £8.40
- Concessionary One Card pay-as-you-go activities from 60p

Who can apply?

If you receive any of the benefits listed opposite you can apply for a One Card at a concessionary rate. You are required to provide evidence of receipt of benefit(s). You may have to ask the agency to supply appropriate evidence to support your application such as an Award Notice or Letter of Entitlement. No other information will be accepted.

How to get your card

Complete an application form, ticking the box for Concessionary One Card. You will also need to request a concessionary rate and choose a method of payment, ie monthly, by Direct Debit or annually. Take your completed application and Direct Debit form (if appropriate) along with evidence of receipt of benefit to any council leisure centre reception or post them to Leisure Services, The Guildhall, Newport, IW PO30 1TY.

If you take your application to one of the leisure centres it will be forwarded to our head office for validation. Concessionary applications take up to seven working days to process from receipt at head office and cannot be issued on the day of application at the leisure centres. Once your application has been validated we will contact you to make arrangements for you to purchase your Concessionary One Card.

Qualifying benefits

- Council Tax Benefit
- Housing Benefit
- Income Support
- Jobseeker's Allowance (income-based only)
- Long-term Incapacity Benefit (higher rate from 53rd week)

Important information

- 'Screen dumps', benefit books, Jobseeker Attendance Agreements or letters that do not describe an ongoing benefit will not be accepted as proof of receipt of benefit.
- If your benefit award includes other dependant members of your household, for example children, they too may apply individually for a Concessionary One Card. Simply provide evidence to support their application; this must state the dependant's name and date of birth and show the same address as the main benefit recipient.
- It may take up to ten working days for an agency to issue evidence of receipt of benefit and they may ask that you request the information in writing.
- Leisure Services reserves the right to refuse issue of any Concessionary One Card if you cannot provide the required proof of eligibility.
- When choosing to pay by Direct Debit, an interim payment will be required to cover the period between taking out the

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card and the first Direct Debit payment. This can be paid by cash, cheque or card.

- You are required to go on the One Journey fitness programme when using the gym. There is a one-off payment of £10 for monthly Direct Debit payers, £15 for monthly cash payers, £20 for Concessionary One Card pay-as-you-go card holders.
- You must notify leisure services immediately if your circumstances change and you cease to receive the benefit that qualifies you for a Concessionary One Card. You may continue to have your One Card subject to the payment of the appropriate fee.
- Information you disclose will be treated in confidence. Access to your personal information is restricted.
- All terms and conditions of the One Card apply.
- All unlimited use is subject to availability.
- Not all activities and facilities are available for pay-as-you-go Concessionary One Card holders.