

Appendix 1
Client Questionnaire Results: Ryde House

1 Results based on 3 responses:

What does your support worker help you with?

Assist with shopping

Finances

Assist with cooking – I couldn't cook at all until I moved here

Benefits

100% of clients thought that working with the support worker had made a difference to their life. This is how:

66% of clients thought that they were treated fairly and their rights were listened to when their support worker/service provider spoke to, or worked with them.

100% of clients were unsure whether they received an information pack when they first began receiving support.

100% stated that they have a support plan in place.

100% of clients stated they always felt safe in their home.

100% of clients stated that they have been given advice on how to stay safe in their home

100% stated that they have never been treated badly.

100 % stated that they would know who to complain to if needed?

2. Client Comments:

Happy with everything. My long term goal is to move out on my own. Like to see some sort of club similar to Wednesday Club in the Ryde Area.

Would like to move on from Ryde House, but stay in Ryde. I have spoken to xxx about it and I have a review with xxxx next week and I will discuss this with him