

Appendix 1
Staff Questionnaire Results: Cross Keys Support Group

1. Results based on 3 responses:

A) 100% of staff feel listened to and respected by their employer

B) 100% of staff stated that they are treated fairly and not discriminated against by their employer

C) 100% of staff had been trained on risk assessment and support planning

D) Staff have received training in the following:

*Health and Safety– **100%** asked had received this

*Safeguarding Vulnerable Adults – **66%** asked had received the new Multi-Agency Safeguarding Adults.

*Diversity – **100%** asked had received this

F) 100% of staff knew most of the different kinds of abuse that can occur.

G) Confidentiality & Boundary issues were discussed at interviews.(please see main report)

H) 100% of staff knew the complaints procedure.

J) What tasks do you carry out with the Clients?

Help to complete forms, access to services, maintain tenancy, plan for future, financial matters, general life skills advice, advice on responsibilities
Access to local community organisation. Help with establishing social contacts and activities.
Completing forms, advise on life skills, accessing other services

K) What tasks can you NOT do as part of Supporting People?

Care, counselling, cleaning, take any responsibility for looking after or spending clients money

Personal care or other support services, Counselling

Personal care, cleaning

2 Actions:

- To ensure that all staff are aware of breach of Confidentiality
- To ensure that all staff are aware of the new Isle of Wight Multi-Agency Safeguarding Adults Procedures. (written confirmation that the policy has been read & understood by all staff members)