

Appendix 2
Staff Questionnaire Results: Ryde House

1. Results based on 5 staff members

- A) 100%** of the staff feel respected and listened to by their employer
- B) 100%** of the staff have had CRB checks carried out on them although 2 checks need to be renewed.
- C) 100%** of staff supplied at least 2 references.
- D)** Evidence showed that only one member of staff received an Induction.
- E) 20%** stated they had not received training in support planning.
- F) 100%** of staff have not signed a Confidentiality agreement or a Code of Conduct.
- G) 100%** of the staff knew about and used the Lone Working Policy on a regular basis.
- H) 100%** of the staff knew the different kinds of abuse that can occur and have received training and updates, although xxx's training needs updating.
- I) 100%** of staff knew who to report any allegations of abuse to.
- J) 60%** of staff stated they have not received training in Diversity.
- K)100%** of staff were aware of the complaints procedure.
- L) 40%** of staff were aware how clients can access the service.

What is it like working for Ryde House?

Good job and good staff team.
Run really well, Always solution for everything, A lot of staff support, Nice group of people and you don't feel on your own.

P) What tasks do you carry out with the tenants?

Budget plans, work towards holiday, assist with bank, and assist shopping Give professional attitude and help at all times, show understanding and empathy.
Helping with forms, cooking Helping to support their daily living skills
Any activities which the clients require our support

2 Actions

- 2.1) Two staff members need to have their CRB checks renewed.
- 2.2) To ensure that all staff members receive training in support planning
- 2.3) To ensure that all staff sign a Confidentiality agreement..
- 2.4) To ensure that all staff sign a Code of Conduct.
- 2.5) To ensure Leon attends and updated Safeguarding Adults Training.
- 2.6) To ensure that all staff receive training in Diversity.
- 2.7) Induction checklist for staff needs to be made available to the Review Officers.

These actions are also mentioned in the main report.