

Appendix 1
Staff Questionnaire Results: CRC

1. Results based on only 5 responses:

- A) 100%** of staff feel listened to and respected by their employer
- B) 100%** of staff stated that they are treated fairly and not discriminated against by their employer
- C) 100%** of staff had been trained on risk assessment and support planning
- D) Most** of the staff stated they had received various elements as part of Induction, but evidence was not provided in all cases.
- E) The following** was stated by staff regarding training:
- Health and Safety– **100%** asked had received this
 - Safeguarding Vulnerable Adults – **100%** asked had received this.
 - Diversity – **80%** asked had received this and 20% did not reply
- F) 100%** of staff knew most of the different kinds of abuse that can occur.
- G) The staff** provided varying answers regarding who to report any allegations of abuse to.
- H) 80%** of staff knew the complaints procedure.
- J) What tasks do you carry out with the Clients?**

Help with form filling, dealing with outside agencies, e.g.: doctors, C.P.N.s, SS etc to discuss problems etc.
Practical Health & Safety
Woodwork and ongoing support
We first put them in touch with our local doctors surgery, then in touch with AA/IDAS/ MH teams
Listening, form filling, benefits, diet, hygiene and putting them in touch with the agency that's required for them.'

K) What tasks can you NOT do as part of Supporting People?

Counselling, giving personal care, also giving medical advice, only about contacting medical services

They have to do things for themselves

No counselling, no nursing or medical care, only advice.

Control of finances, appointee needed

2 Action:

- A)** To ensure that all staff are aware of the complaints procedure.
- B)** To ensure that all staff know how to implement the Isle of Wight Multi-Agency Safeguarding Adults Procedures.