

A Quick Guide to Accessing the Restorative Justice Service in Hampshire and the Isle of Wight

The Restorative Justice Service in Hampshire and the Isle of Wight is funded by the Office of the Police and Crime Commissioner. The funding has been allocated by the Ministry of Justice through the Victim's Fund and the vision is that victim focused, quality Restorative Justice will be available at all stages of the Criminal Justice System.

Criteria for A Referral:

The funding is for Restorative Justice Conferencing at Level 2 to be delivered across Hampshire and the Isle of Wight. Restorative Justice services must be victim led, i.e. specifically benefit a victim of crime or ASB. The service does not cover mediation, prevention, or the following crimes: stalking, sexual abuse, domestic abuse, honour based violence, trafficking or business crime and road traffic incidents with no specified individual needs. The provision will include assessment, supporting appropriate 'victims' and 'harmers' through the conferencing process and signposting to other support services where necessary.

Referrals for ASB need to be 1) Victim initiated; 2) Have a clearly identified harmed and harmer; 3) Level 2 - where the matter is too complex to be dealt with by means of low level conflict resolution by the local neighbourhood policing teams.

Despite some offences being out of scope, we would still like to be contacted if a victim of those offences expresses an interest in engaging in Restorative Justice. We may be able to make an exception and this will also help us to identify gaps in provision across the County.

In the majority of cases where the offender is under the age of 18, the local Youth Offending Team will provide the Restorative Justice Service. We are however able to take referrals for those cases with their permission.

How to Refer Using SafetyNet:

1. Create a new 'event' and select 'Restorative Justice'.
This will task the relevant service provider, depending on the postcode, and make us aware of the new referral.

The screenshot shows the SafetyNet 'Create New Event' form. On the left is a navigation menu with options like 'Case Activity Log', 'Case Level Alerts/Incidents', 'Linked Cases (1)', 'Linked MHS Issues (0)', 'Activities (1)', 'Significant Contacts (0)', 'Contributing Issues (0)', and 'Work (12)'. The main form area has the following fields: 'Type' (set to 'Event'), 'Date Logged' (10/05/2019), 'Category' (dropdown), 'Type' (dropdown), 'Date' (dropdown), 'Prostatec' (dropdown), 'Building' (dropdown), and 'Room' (dropdown). The 'Event' dropdown menu is open, showing a list of options: 'General Release', 'Readings', 'Incident', 'Court Appearance', 'Supervision', 'Intervention, Activity or Contact', 'Crime or ASB Response/Condition', 'Management', and 'Restorative Justice'. An arrow points to 'Restorative Justice' in the dropdown list.

2. You will then need to complete the Referral Form with any additional information that may not be on SafetyNet. This can be found through 'Resource Library' → 'Referrals' → 'Restorative Justice Referral Form'.



3. Once completed, you will need to upload the form to SafetyNet as an 'event'.

Referral Form for Restorative Justice in Hampshire

Restorative Solutions CIC in partnership with Hampshire Fire and Rescue Service and AgeUK IW accept referrals for Hampshire and the Isle of Wight, where the offender is over the age of 18. Please note that we will also accept referrals for offenders under the age of 18 with agreement from the local Youth Offending Team. This form will be received centrally and cases will then be allocated depending on where the offence was committed. In line with The Code of Practice for Victims of Crime (2015), if you are able to refer both the victim and offender you will need to complete two separate forms so that their personal data is kept separate and secure.

For guidance completing this form please contact us on 0800 043 8785 or victimreferrals@hampshire.pnn.police.uk. Telephone number and email address are monitored between the hours of 9am until 5pm, Monday to Friday. Please note that referrals can also be made by texting RESTORE to 66777.

Section A Referring Agency Details

Name		Date of Referral	
Agency		Job Title	
Telephone Number		Email Address	

How to Refer If You Do Not Have Access to SafetyNet:

- Phone: 0800 043 8785
- Text: 'RESTORE' to 66777
- Email: hiow@restorativesolutions.org.uk.

Please note that these contact details can be used by agencies that do not have access to SafetyNet or for self- referrals.

Agencies will be asked to complete a referral form and send it to the above email address.