

## PERSISTENT EVADER FAQS

Q. What is a persistent evader?

A. A persistent evader is defined as a vehicle owner, who has three or more recorded contraventions for the vehicle and those Penalty Charge Notices have not been paid, represented or appealed against within the statutory time limits or their representations or appeals have been rejected but they still have not paid.

Q. I think my vehicle has been removed, what should I do?

A. You should contact Parking Services on (TBC) to receive information on the steps you need to take to recover your vehicle.

Q. What documentation do I need to provide?

A. You will need to provide **Photo I.D** and evidence of vehicle ownership. Please use the following link (insert leaflet link) to view the accepted documentation.

Q. Where do I go to recover my vehicle?

A. If your vehicle has been removed it will be stored at D.H Price Motors Limited, Unit C5-C7 Spithead Trading Estate, Newport Road, Sandown, Isle of Wight, PO36 9PH.

Q. How much will it cost for my vehicle to be released?

A. You will have to pay the penalty charge which was issued at the time the vehicle was removed which is normally £50 reduced to £25, if paid with 14 days of issue, or £70 reduced to £35, if paid within 14 days of issue. You will also have to pay the removal charge of £105 and the vehicle storage charge which is £12 per day.

Q. What forms of payment are accepted?

A. The Council's contractor, D.H Price Motors Limited, will accept payment by cash, credit or debit card.

Q. How long do I have to recover my vehicle?

A. The vehicle must be collected within 28 days from the date of removal to avoid the vehicle being disposed of by the Council's contractor.

Q. What happens if my vehicle is not collected within 28 days?

A. If the vehicle is not collected within 28 days the Council will write to the vehicle owner (if the registered keeper's details are held at the DVLA) to inform them that if the vehicle is not collected within seven days the vehicle will be disposed of. If this action is necessary, a disposal fee of £50 will be charged.

A. What will happen if the outstanding penalty charges which led to the removal of my vehicle are not resolved?

Q. If you do not attend to your outstanding penalty charges immediately, your vehicle will be at risk of being removed again. If you wish to pay your outstanding charges, but cannot do so in full, you may write to Parking Services to request a repayment plan.