

YOUNG INSPECTORS



Young Inspectors report on: Care Connect IOW CIC **Doodles**

Written by: Steph Douglas-Robson

With the views and voice from Young Inspectors

Young Inspectors report on: Doodles

Address: Quay Arts, 15 Sea Street, Newport

Contact details: 07875949584

Date of Inspection: 27th July 2016

Number of Young Inspectors present: 2

Date of Publication: September 2016

The 'Young Inspectors Scheme' has been developed to capture the voice of children and young people who have a disability and/or additional needs giving them the opportunity to contribute in shaping and developing the service.

The Young Inspectors reviewed the Short Breaks service based on the following areas deemed important to them. The inspection is part of an agreement between Short Breaks and the provider highlighted within the Short Breaks agreement. This is what the Young Inspectors found:

Report Summary

Inspected areas	Overall (star rating) out of 3 Stars	Did they meet Young Inspectors needs
Staff		See 4.1
Fun and Enjoyment		See 4.2
Accessibility		See 4.3
Safety and surroundings		See 4.4

Contents

- 1.0 Details about the provision that was inspected
- 2.0 Introduction – Why we inspected Doodles?
- 3.0 Methodology – How we inspected Doodles?
- 4.0 Review analysis- What we reviewed
 - 4.1 Staff
 - 4.2 Fun and enjoyment
 - 4.3 Accessibility
 - 4.4 Safety and Surroundings
 - 4.5 Food and Dining experience
- 5.0 Summary of Inspection - What the Young Inspectors found
- 6.0 Recommendations – How the activity can be made better?
 - 6.1 Young Inspectors views
 - 6.2 Young Inspector Lead recommendations
 - 6.3 Parents feedback
- 7.0 Determining overall award
- 8.0 Provider feedback

1.0 Details about the provision that was inspected

The service offers young people from ages 4-19 chances to participate in sensory art and crafts.

Overview of the organisation/service:

Provisions of this service offered is sensory and crafts play for children with additional needs. All activities are tailored to the individual interests of each child.

What they provide:

Sensory art and crafts play.

When is it available: Every Saturday, with additional sessions on Wednesday during school holidays from 2nd April to 24th September, 10am-3pm.

How much is the costs: £12.50 per day

Who to contact to book: Jenny Barker

2.0 Introduction – Why we inspected Doodles?

We decided to inspect Doodles holiday club (Wednesday, summer holiday session) to capture the views and opinions of young people who attended the activity.

3.0 Methodology – How we inspected Doodles?

The inspection took place at a Wednesday session. Young Inspectors went along to participate in the full day session that was being offered. Two young people took part in inspection.

4.0 Review analysis- What we reviewed

4.1 Staff

Young Inspectors stated that they were greeted nicely by Jenny and her staff; Young Inspectors noted on their feedback that the “staff are friendly”.

4.2 Fun and enjoyment

Young Inspectors had lots of fun during the session. Both the Young Inspectors said they had lots of fun adding in their feedback “I did know people here...I felt really calm and relaxed, I also met new people” “water beads were my favourite” and the other Young Inspector commented “my favourite bit was shaving foam”. Both of the Young Inspectors said that they would revisit Doodles.

4.3 Accessibility

Accessibility was discussed with each Young Inspectors; it was felt that the activity is offered at a good price (£12.50 per day 10am-3pm). One

of the Young Inspectors was unsure if the building provided good accessibility for wheelchair users due to the location of the room. Jenny commented that the session would be moving back to the original setting of the Riverside centre soon which would make it more accessible to wheelchair users.

4.4 Safety and Surroundings

The Young Inspectors that participated felt that they were safe and that the staff were very nice and happy to join in. One Young Inspector commented that there were no small children attending, the young people attending were around the same age group. I explained that the session was open to children from age 4 and they agreed it would be a suitable session from that age.

4.5 Food and Dining experience

There is a Café on site at the Quay Arts centre, which was open during the visit and sold drinks, snacks and food. The Young Inspectors had brought their own drinks and packed lunch however another group attendee was able to order her lunch of jacket potato from the café and it was brought up to her at lunchtime. The young people were able to enjoy their lunch together at the big table.

5.0 Summary of Inspection - What the Young Inspectors found

Young Inspectors were asked to inspect the safety and surroundings, the staff, accessibility and the fun and enjoyment of the activity.

Young Inspectors felt they were safe throughout the sessions that they took part in. They commented on how friendly the staff are, and they also expressed how they both would attend the Short Breaks session at Doodles again.

Young Inspectors noted that the building may not be very accessible for wheelchair users.

6.0 Recommendations – How the activity can be made better?

Ways in which the activity can be made more accessible:

Jenny explained that the session would be more accessible to wheelchair users once it had relocated to Riverside Centre

6.1 Young Inspectors views

Young Inspectors felt that the session overall was very good and once the relocation had taken place it would be more inclusive.

6.2 Young Inspectors Lead recommendations

I feel the sessions are run very well, I agree with the Young Inspectors about the staff being very friendly and there were various activities on offer throughout the session. The staff were accommodating to all the young people attending the session. The 'free flow' of the activities seems to work very well and all the participants engaged well with each other as well as the staff.

6.2 Parents Feedback

Not available as this session was unsupervised by parents.

7.0 Overall award



3 stars awarded

8.0 Provider feedback