



# YOUNG INSPECTORS

Young Inspectors report for: Beaulieu House

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With the views and voice's from Young Inspectors

## **Young Inspectors report on: Beaulieu House**

**Address: Beaulieu House Fairlee Road**

**Contact details: 01983 533024**

**Date of Inspection: 19<sup>th</sup> March 2015**

**Number of Young Inspectors present: 3**

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The 'Young Inspectors' program is part of the Short Break service commitment to provide:

'The opportunity for children and young people with disabilities and/or additional needs to contribute to the decision-making and development of services for children and young people with disabilities and/or additional needs on the Isle of Wight'.

The Young Inspectors reviewed the short breaks service based on the following areas deemed important to them. The inspection is part of an agreement between Short Breaks and the provider highlighted within the Short Breaks agreement. This is what the Young Inspectors found:

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## 1.0 Details about the provision that was inspected

**Overview of the organisation/service:** Beaulieu House offers two different provisions to children and young people up to the age of 18. One provision is a respite centre offering tea visits and over night stays. The other provision is the residential unit where children live at Beaulieu House full time.

**What they provide:** Beaulieu House provides either respite which includes tea visits from 3pm until 7pm or overnight stays. Beaulieu House is a child led friendly centre, where children and young people have the choice in what activities they would like to do and can choose various activities.

**When is it available:** Beaulieu House is open 24 hours a day 7 hours a week, however, there is process through the Disabled childrens team to access this provision.

**How much is costs:** This is a provision paid by Social care, however, parents pay a certain amount per month to access activities and trips.

**Who to contact to book: N/A**

## **2.0 Introduction – Why we inspected Beaulieu House?**

We decided to inspect Beaulieu House as it is a provision used by the Disabled Children’s team for respite and residential care. We were also approached to do this by one of the senior members of staff.

## **3.0 Methodology – How we inspected Beaulieu House?**

The inspection was based after school and children and young people visited as if they were joining in the normal tea visit. They were introduced to children who lived in the residential unit and some children and young people who were visiting on a tea visit. Young Inspectors had a check list in reference to the building and staff. They then made comments about activities and things around the building which the involvement officer wrote down in the words of the Young Inspector.

## **4.0 Review analysis- What we reviewed**

### **4.1 Staff**

All young Inspectors said the staff from Beaulieu House were friendly and made them feel welcome. They said that the lady down in respite area was very nice and she was happy all the time, even when they asked her to do things.

They said when they arrived at Beaulieu House a member of staff said hello to them and asked how their day was so they felt very welcome.

They also said it was very nice of staff to come and put a film on in the sensory room for them, as they enjoyed this and would like to do a movie night in there.

They stated “everyone was really friendly” and gave a big thumbs up.

## **4.2 Fun and enjoyment**

Young Inspectors stated they had lots of fun at Beaulieu House. While going round to inspect the building they really enjoyed the outside park. They enjoyed lying on the hammock playing on drums and the swings. They also noticed the different bikes which were adapted for all children with additional needs to use. One of the best parts in the garden was the big trampoline as they all had fun jumping on there and said “it was really fun”. They stated it was good that it was lowered and children in wheel chairs could access the trampoline.

In the lounge children enjoyed the music and said it was very friendly, they also stated there were lots of toys to play with and lots of arts and crafts to do if they wanted to.

The best thing Inspectors enjoyed at Beaulieu House was the sensory room, they got to play different interactive games and chill out on the bean bags.

## **4.3 Accessibility**

Young Inspectors felt that Beaulieu House was accessible as there were ramps everywhere and it was flat to accommodate wheel chairs. They also noticed that doors were wide enough for wheel chairs to fit through. There were also padded pictures on the walls to accommodate children and young people in distress.

They liked that the trampoline was lowered and that the park was accessible for all children.

All toilets were accessible and fitted with hoists.

Inspectors also wanted to look at a resident’s bedroom; we were informed that we could only do this if we asked the

permission from the young person whose room it was. Young Inspectors felt this was extremely good that they had to ask the residents as they wouldn't like anyone going into their room at home.

The respite kitchen was full of symbols and Young Inspectors said this was very good as they found it easier to find things if they were cooking in there.

They also thought the use of a choice board was well used and that it gave children good choices when choosing what to have for their dinner.

#### **4.4 Safety and Surroundings**

When in the park Young Inspectors discovered that the roundabout did not work and they said it would be good if this could work especially as it is a wheelchair friendly round about.

One of the Inspectors was worried about the tubing around the trampoline. However, when they felt it they realised this was soft and therefore safe.

Young Inspectors tried to get out of the front door at the front of the building but could not get out this which was then deemed safe. There were also gates and fences around the park so no one could get in or out.

When walking around Beaulieu House Young inspectors were checking all the doors to check that doors were locked, as some doors had dangerous things behind them such as cleaning products. All doors were locked apart from the laundry room door and there were chemicals such as washing up powders in there which they didn't think was very good. Young Inspectors stated this door should be locked at all times.

Young inspectors noticed it was very clean and when looking in the respite kitchen they stated the entire fridge was clean and all the surfaces. They particularly like that there were colour coded cloths in visuals to show people what to use when cleaning.

When in the respite kitchen one Young inspector stated that some of the signs up on the wall were over the stove and she was worried if staff leant over to see what a child was allergic to they may burn themselves.

They thought all bedrooms were brilliant and loved how they personalised them for young people. However, they thought the respite rooms were quite boring and could do with a bit of colour. They did like how the picture of the child staying in there was on the front of the door. They also liked that there was a bed in the room as they said they all get tired after school, so children have the option to have a lie down.

When asking Young Inspectors if they felt safe they all replied with yes and said they felt staff was always present and it was like being at school...in a good way. They also felt if they had a problem they felt comfortable in asking or confiding in staff.

The Young Inspectors were also very excited when looking at the surroundings when they were informed it was the festival site and asked if they could come back during the festival to bounce on the trampoline and see it.

When looking in the soft room one of the plugs did not have a safety plug in, they recommended that this was done. They did feel the soft room was good and very chilled out.

In terms of safety if a child hurts themselves a member of staff went through what happens and Young Inspectors were satisfied with this. They also went through the first aid box and

made sure the check list was up to date and all the products, it was and they found alternative plasters if people were allergic to the sticky plasters. They thought this was very good and were impressed.

#### **4.5 Food and Dinning experience**

On arrival Young Inspectors were greeted with a snack and a drink, this was all home made by the cook in the kitchen. They stated that the home made cakes were yummy and that they could eat lots of them.

When looking in the respite kitchen there were children's names on the wall and it showed what they are allergic too and their likes and dislikes, Young Inspectors felt this was really important and felt that staff really understood children with what they wanted to eat.

The cook came out of the kitchen and answered some questions the Young Inspectors asked. She explained that she has a school menu list so she doesn't cook the same things for dinner that children have had during the day. Young Inspectors thought this was very good.

One of our Young Inspectors explained that they used to come to Beaulieu House and the food has made a definite improvement. They said their dinner was big thumbs up.

They said the dining room was very friendly; however the chairs were rather heavy. It was explained to them this was for safety as some children who live there can tend to throw things. They still said that they struggled to pull the chairs out to sit on. They did say the chairs were comfortable and the table was the right height.

When checking safety of food the Young Inspectors noticed that the fridge temperatures were constantly kept up to date.

## **5.0 Summary of Inspection - What the Young Inspectors found**

Young Inspectors gave Beaulieu House 5 out 5 and really enjoyed their time there. They stated that they made new friends and by observation of other children they said they seemed to be having fun.

## **6.0 Recommendations – How the activity can be made better?**

### **6.1 Young Inspectors views**

Young Inspectors felt that all doors should be locked at all times to prevent children from hurting themselves.

They found that the roundabout should be fixed so that everyone can use it as it looked fun.

Young Inspectors suggested that children and young people should have a choice between two dinners at all times, with use of symbols and PECs.

They recommend a safety plug in the soft room so children can't hurt themselves.

They suggested more flowers in the garden as they liked all the benches and equipment and wanted to make it look nicer.

They suggested the respite bedrooms to be a different colour as they were boring.

### **6.2 Short breaks recommendations**

Short breaks agree with all Young people's recommendations.

## **7.0 Determining overall award**

The overall award given was five out of five for Beaulieu House and Young Inspectors had lots of fun and enjoyed working with other children.

## **8.0 Provider feedback**

**Beaulieu house thoroughly enjoyed having the young inspectors visit us. We have found it incredibly useful and insightful getting young person's view on the service we provide.**

**We found all the inspectors to be polite, well-mannered and thorough in their inspection, and we have taken on-board all their recommendations to help improve Beaulieu house. We are really pleased with the outcome of the inspection and would welcome the young inspectors' back again.**

**Thank you**